

Information on the introduction of the telc audio portal, August 2021

From 16 August 2021, MP3 files will be made available for all telc exams. The production of single-use CDs is no longer best practice, and MP3 files are also safer and easier to use. In this document, you will find the transition schedule, information on system requirements and an explanation of how to use the audio portal.

Schedule

- telc will shortly provide you with a test link that will enable you to download the audio portal for test installation on your computers and/or laptops. A file with sample audio texts will be available in this test audio portal.
- From 16 August 2021 to 31 December 2021, we will automatically send audio files for each exam in addition to audio texts on CD.
- From 1 January 2022, only MP3 audio files will be sent.

System requirements

- MacOS versions from macOS 10.11 (El Capitan), Windows 7 and newer versions are supported. Older operating systems are not supported.
- A PC and/or laptop with an output medium (loudspeaker) is required for playing the audio files.
- Please note that the audio portal is software specially developed for telc. As this is not commonly downloaded software, your browser and operating system may display security warnings during the download. Please bypass these warnings and continue with the installation.

How to use the audio portal

- 72 hours before an exam, a download code and installation instructions for the download portal will be displayed in the Community exam list. An additional icon will also appear in the Community exam list in the Actions area. Click on this icon to access the audio files for your exam.
- After completing installation of the “telc Download Portal Setup” application, the audio portal will open and ask you to enter the download code from the examination list. By entering the download code, the audio files for the exam will load into the audio portal.
- For each language exam, all audio files are displayed with details of the format, test version, test date and test time. The files can therefore be played at any time in the audio portal, even in offline mode.
- For reasons of test security, the audio files can only be played after the corresponding download code has been entered. Files can be easily played using navigation buttons, the progress bar and volume controls.